



Returns Policy

Courses / Workshops

Full refunds will be provided if course is cancelled due to unforeseen circumstances.

Full refunds will be issued if the participant cancels due to not being able to attend because of illness.

Cancellations within 24 hours, no refunds will be issued.

Merchandise

Merchandise will be replaced if it is delivered broken with proof.

Merchandise will be replaced if it does not arrive due to being lost in the post.

The request of products to be replaced needs to done in writing and an email sent to admin@asohqld.org

Policy Review Date: 17/06/2025